

**IMPROVE  
REPAIR  
DURABILITY**

**BUILD  
CUSTOMER  
TRUST**



**WWW.FAS-TRAINING.COM**

**GET THE HANDS-ON  
TRAINING YOUR  
EMPLOYEES WILL VALUE**

**Recommended for Service Technicians, Service Managers, Foremen, Fleet Maintenance Managers, OEM Service Reps, Warranty Administrators, Reliability and Chief Engineers, Service Writers, NDT Technicians**



**FAILURE ANALYSIS  
SERVICES, INC**

- EST 2002 -

## **Root Cause Failure Analysis Training Course**

We understand what the loss of mechanical availability, downtime, and production costs can total. Whether we're talking about a reciprocating compressor, a propulsion generator, or your customers downed excavator that should be loading trucks all week. Downtime and excessive callouts are expensive.

Our courses add value to your operation by giving your technicians and service-related employees the necessary knowledge and critical thinking skills they need to excel in their job and their careers. Highly beneficial in advancing your employees and your company by learning valuable inspection skills and knowledge that can help prevent repeat failures and reduce downtime while also making better parts replacement/reuse decisions.

- More durable repairs
- Improved communications
- Strengthened customer relationships

It is a proven fact that the higher-performing a service department is, the happier the customers and employees are, resulting in improved relationships, more business and employee retention.

Teaching your people to manage repairs more efficiently while performing durable and lasting repairs saves your company a lot of money. Clear technical communication gets all Service and Product Support employees communicating much more effectively and keeping the customer happy. FAS has been training customers in Failure Analysis since 2002 and has trained thousands of people in this critical detective work. People leave our training courses energized and excited to apply what they learned in our classes. Provide your employees the excellent and memorable training experience they deserve. For more info give us a call or checkout our website.

**Level-2, Colorado Springs, CO October 11- 14**

**GET YOUR SEATS TODAY! Call 601-842-7718**



# FAILURE ANALYSIS SERVICES, INC

- EST 2002 -

## Benefits of this Training

- Significantly improves inspection skills
- Accurately diagnose worn parts, replace only what's needed
- Reduce equipment downtime
- Better explain failures and technical issues to customers and sales personnel
- Improved warranty recovery
- Increased customer satisfaction and trust
- Sets a strong technical foundation for service reps, service management, technicians, and technical support staff
- Eliminate expensive repeat failures
- Instills service focus that keeps your customers satisfied



## Industrial/Powertrain



## Gas Compression

